



# POLAR RUBBER PRODUCTS INC.

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www.prptire.com

## OTR Retread and Casing Warranty Policies

Polar Rubber Products warrants all our retreads, whether a customer's casing or Polar Rubber Products casing, to be free from defects in materials, workmanship and casing failure to 15% of the original tread remaining.

Prorated credit will be given based on the actual invoice price<sup>1</sup>. Credit will be calculated based on the following formula:

*(Remaining Tread – 15% of original tread) / (Original Tread – 15% of original tread) X (Original Invoice Price)*

The customer pays the charges for the labour, freight, duty and any other service charges or applicable taxes.

<sup>1</sup>*Actual invoice price* refers to the price paid for products purchased from Polar Rubber Products.

1. When both retread and casing are purchased and there is a defect in the retread or casing, the customer will receive **prorated credit for the price of the retread and casing**.
2. When a retread is purchased for a customer owned casing and there is a defect in the retread or casing, the customer will receive **prorated credit for the price of the retread**.

This warranty does not cover damage from road hazards, improper inflation, wheel misalignment, repair by another dealer, incorrect/improper mounting, vehicle damage, damage caused by abuse and neglect, collision, fire, impacts, vandalism, and chemical corrosion.

Rev: Nov 01/11