

WARRANTY:

OTR Retread and Casing Warranty Policies

Polar Rubber Products warrants all our retreads, whether on a customer's casing or Polar Rubber Products casing, to be free from defects in materials, workmanship and casing failure to 15% of the original tread remaining.

Prorated credit will be given based on the actual invoice price¹.
Credit will be calculated based on the following formula:

- *Remaining Tread - 15% of original tread*
- *Original Tread - 15% of original tread x (Original Invoice Price)*

The customer pays the charges for the labour, freight, duty and any other service charges or applicable taxes.

¹ Actual invoice price refers to the price paid for products purchased from **PRP Tire**.

When both retread and casing are purchased and there is a defect in the retread or casing, the customer will receive **prorated credit for the price of the retread and casing**.

When a retread is purchased for a customer owned casing and there is a defect in the retread or casing, the customer will receive **prorated credit for the price of the retread**.

This warranty does not cover damage from road hazards, improper inflation, wheel misalignment, repair by another dealer, incorrect/improper mounting, vehicle damage, damage caused by abuse and neglect, collision, fire, impacts, vandalism, and chemical corrosion.

Ver. PRP2023.1

